

F.A.Q.'s about changes at the Farmington Libraries, and their impact on Avon Patrons

What is changing?

The Farmington Libraries are leaving the CONNECT consortium, a group of 27 libraries in Greater Hartford that share resources and the same catalog. Farmington will be a stand-alone library with their own separate catalog. Their items will no longer be listed when you search for books from the Avon Library's website. Items you have checked out, and holds you have placed from the Farmington libraries, will not appear when you log in to view your account. You will need to access Farmington's website directly for this information: <http://catalog.farmingtonlibraries.org/>

Will my Farmington library card still work at Avon?

Yes, as long as your card has not expired, we will have the information on file and your card will work at our library. If you get a new card from Farmington, we will enter it into our system the first time you use it at Avon.

Will my Avon library card still work at Farmington?

Yes, once they register your card on their new computer system. Bring your library card and an ID with you when you visit the Farmington Libraries for the first time so they can register you correctly.

What if I want an item from Farmington sent to Avon?

Farmington will not be participating in system holds, where we borrow items from our 27 member libraries. The Avon Librarians will try to request the item you want from another library within our system, such as Simsbury or Canton. If those libraries own it, we will request it as usual. If the book is ONLY owned by Farmington, we will call and request that they hold the item so you may pick it up there.

What if I want Farmington to get a book from another library?

You will need to contact the Farmington Library directly. "Materials from other libraries may be requested by calling 860-673-6791 or emailing (flref@farmingtonlibraries.org) the Adult Services Department." ...*Excerpt taken from the June 2010 Farmington Library Newsletter*

What will be different when I access my account online?

Anything checked out from CONNECT libraries such as Avon, Canton, Simsbury, Plainville, New Britain, etc. will appear on your card. So will holds. You will be able to renew and place holds as usual. Anything you have checked out or placed on hold at the Farmington Libraries will not appear. You will need to access Farmington's website directly for this information: <http://catalog.farmingtonlibraries.org/>

What will happen when I return my Farmington items to Avon?

You can still return your Farmington items to the Avon Library, but we will not be able to check them in and remove them from your card. We will label them with the date they were returned and ship them back to Farmington via C-Car, the CT library delivery service. When Farmington receives the item they will give you credit for the day it was returned. Items may appear overdue on your account until Farmington receives them.

What will happen when I return my Avon items to Farmington?

Farmington will not be able to check them in and remove them from your card. They will label them with the date they were returned and ship them back to us via C-Car, the CT delivery service. When we receive the item we will give you credit for the day it was returned. Items may appear overdue on your account until they are received at our library.

Avon Free Public Library
www.avonctlibrary.info
860-673-9712

Farmington Libraries
www.farmingtonlibraries.org
860-673-6791